

Questions

If you have questions, we can help. Call Member Services at **1-833-983-7272 (TTY 711)**, 8 a.m. to 6 p.m., Monday through Friday.

First Choice Next complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Please call Member Services at **1-833-983-7272 (TTY 711)** 8 a.m. – 6 p.m, Monday through Friday.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-833-983-7272.**

For a full list of First Choice Next health care providers, visit **www.firstchoicenext.com/members/find-a-provider-or-pharmacy**

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MDLIVE® Telehealth Benefit

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Getting to a health care provider's office isn't always easy.

We can help you through access to a telehealth provider called MDLive.

MDLive is a First Choice Next provider that offers our members access to health care professionals 24 hours a day, seven days a week, for medical care they need that is not an emergency. MDLive can connect members to a health care provider on their phone, tablet, or computer when their health care provider is not available to see them or does not offer telehealth.

- What if you don't feel well enough to leave home?
- What if your provider doesn't have an appointment soon enough?
- What if you need a short-term refill on your medicines?
- What if you can't get off work?
- What if you can't find a ride?

MDLIVE's health care providers can help with over 80 routine medical conditions for members over the age of 18, including:

- Allergies
- Cold symptoms
- Fever
- Flu
- Pink eye
- Rash
- Respiratory issues
- Sinus infections
- Sore throat
- Urinary tract infections (for female members age 18 and older)

MDLIVE's licensed therapists are here to help with:

- Anxiety
- Attention deficit hyperactivity disorder (ADHD)
- Bipolar disorder
- Depression
- LGBTQIA+ support
- Stress management
- Trauma and post-traumatic stress disorder

Scan the QR code below for more details.

To sign up for MDLive or connect to an MDLive health care provider:

Download the MDLive app in the Google Play™ store or Apple App Store®.

- Visit **https://app.mdlive.com/landing/fcnextsc**
- Call **1-888-976-4611 (TTY 1-800-770-5531)**
- Text **ACNEXTSC** to **635483**.

Message and data rates may apply based on any agreements members have with their network service providers.

MDLive is only for routine medical care. If this is an emergency, call 911.