

July 8, 2026

NaviNet® Dispute Letters Access Update

SUMMARY: The location of **Dispute** letters in the NaviNet Provider portal has changed.

Effective July 9, 2026, providers can access **Dispute** letters in NaviNet by:

- Navigating to **Plan Central > Workflows > Patient Documents**.
 - o Using the updated location to view all dispute letters by member name.
 - o Discontinued: dispute letters will no longer be available under **Practice Documents**.

This update improves efficiency and reduces time spent searching for member-specific letters by:

- Displaying each letter clearly by member name.
- Eliminating the need to open multiple files to identify the correct member.

New to NaviNet?

If you do not have access to the NaviNet provider portal, please register at:

<https://register.navinet.net/>.

Questions:

If you have questions about this communication, please contact Provider Services or your Provider Network Account Executive.

Thank you for your continued partnership and for using the NaviNet Provider Portal to support efficient provider operations and care coordination.

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